



Complex Claims Recovery

90% Identification with ClaimQuest⁺⁺

ClaimQuest is a proprietary process of discovering information and identifying claim specific details. It consists of internal operations that blends the most advanced database discovery tools and expert auditing to determine the highest payment available in the most rapid amount of time. With a greater than **90%** success rate for finding unknown coverage, ClaimQuest allows us to also access insurance, workers comp and litigation databases to find pertinent accident related knowledge so we can quickly file liens, coordinate payer sources, verify documentation and more. Clients can expect to see significant lift in reimbursements, higher conversions and a reduction in cycle time from referral to payment. We are so confident in our ClaimQuest technology, we are offering a risk free trial. Contact us to learn more.

Compared to in-house teams, our clients have seen a 21% increase in their revenue and we are billing MedPay & PIP 21 days faster.

Industry leading claims solutions **designed** by experts.



Unparalleled customer service and advanced claims management tools, combined with our tenured leadership team of attorneys and RCM experts, make Harris & Harris an obvious choice for handling all of your complex claims needs. Including Motor Vehicle Accidents, Workers' Compensation, Third Party Liability, and Slip & Falls.



Our goal is to identify and bill the most accurate payment source as quickly as possible on each account in order to maximize your recoveries and decrease your AR days.



We offer multiple workflows for account placement logic. One of our programming experts will work with you to determine the most efficient and streamline way of placing accounts to allow our claims experts to start working them immediately.



PEOPLE & TECHNOLOGY - Our technology allows us to quickly and easily identify the payers on a large percentage of accounts while our people are working with the patients, attorneys, or adjusters on the more complex claims that require a human touch.

DISTINGUISHING ATTRIBUTES



Cross functional Team of Experts

- All accounts reviewed by a dedicated team of tenured claim reps
- On-site industry experts
- Provider registration trainers available



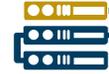
In-house Law Firm

- Captive law firm provides in-house legal services
- Extensive Industry & Regulatory Relationships
- Attorney to Attorney Communication



Omnichannel Communications

- Text
- Email
- Smart Dialer
- Mailing
- Campaigns



State-of-the-Art Technology

- Best-in-class Claims Database
- Electronic Billing
- Industry Leading Automation



Cradle-to-Grave Solution

- Industry leader in bad debt recovery
- Insurance Billing
- Customizable workflows

Decrease A/R days and revenue leakage

Complex claims yield a higher reimbursement rate if managed correctly; if not, these accounts can and most likely will result in lost revenue and compliance issues for a Healthcare System. Harris & Harris works claims with the assistance of our captive law firm, Arnold Scott Harris, PC, alongside a dedicated staff of Accident Claims Specialists, Case Managers, Customer Service Specialists and Denial Management Specialists.



We will partner with and educate your registration team on how to seamlessly identify and route accounts.



We have multiple avenues for contacting patents for needed information that includes, call and letter campaigns, email, and text campaigns.



Our software is customizable and allows for many automation workflows that will be tailored to fit your specific needs.



Our Denial team will file reconsideration appeals for claims that are denied and for underpayments on Workers' Compensation Claims.



To maximize your recoveries we verify that all payments are paid to the appropriate fee schedules.

THE HARRIS & HARRIS GUARANTEE

We guarantee the dignity and respect of each patient above anything else because effective communication, collaboration and a concierge level approach will always result in positive outcomes.