

**HEALTHCARE SERVICES DIVISION****LET US LIGHTEN YOUR LOAD**

Through our Extended Business Office services, we will uphold your ideals of excellent patient services while streamlining your account workload. If your hospital faces a common concern regarding the ability to provide state of the art healthcare, while also being reimbursed for the services you provide, you are not alone. At Harris & Harris we offer front end customer care solutions that operate as an extension of your current team.

PATIENT CUSTOMER CARE

As an extension of your customer service department, we can provide inbound and outbound calling for a variety of patient concerns such as; billing questions, payment plans, financial assistance, privacy concerns, and liability matters. We can customize a program to fit your specific needs.

EXTENDED BUSINESS OFFICE

We seamlessly integrate as part of your business office, providing careful and empathetic communication to your patients. We also are navigating the various aspects of the billing cycle to bring your patient accounts to proper and timely resolution.

INSURANCE DEDICATION

Navigating problems with insurance companies often comes down to knowledge, and no one knows insurance companies like our experts. We connect with insurance companies using our experienced team and data driven process to manage claims effectively to ensure proper and timely reimbursement.

WHY



**HARRIS
& HARRIS**

- ✓ Over **50 YEARS** in accounts receivable management
- ✓ Licensed to collect in **ALL 50 STATES**
- ✓ **PCI** compliant for secure credit card payment processing
- ✓ **SOPHISTICATED** analytics, enabling the most efficient collection approach
- ✓ **SECURE** online account access
- ✓ Total information transparency, including call recording for **QUALITY CONTROL**
- ✓ **NETWORK OF ATTORNEYS** and paralegals to manage your litigation process

HARRIS & HARRIS, LTD.

111 West Jackson Blvd., Ste 400
Chicago, IL 60604
866.781.4538

www.HARRISCOLLECT.com